



GUEST TRACK

The **Guest Track** is for students who are interested in actively communicating with visitors of all ages and backgrounds. This program emphasizes developing your interpretation skills while providing enriching experiences to Aquarium guests. In this track, you'll have the opportunity to:

- become familiar with Aquarium stories and animals while sharing your passion for conservation.
- spend time in the Aquarium with our guests answering questions, interpreting the exhibits, and sharing fun stories at hands-on stations like the Touch Pools.
- learn about local marine biology.
- earn community service or volunteer hours.
- form lifelong relationships with like-minded teens and Aquarium staff.

The Guest Track consists of two volunteer days per week: one weekend Naturalist Shift and one weekday Guide Shift. Shifts and times will be determined upon acceptance to the program. Please make sure the dates below work with your school, activities, and personal schedule. No single day will be longer than eight hours.

IMPORTANT DATES

Mandatory Training

June 8-12, 2026

Monday-Thursday: 9-4

Friday: 1-8

Attending each full day of training is necessary in order to participate in the program and provide you with the tools to succeed.

Volunteer Shifts

June 18-July 31, 2026

**Thursdays OR Fridays,
AND Saturdays OR Sundays**

Shift times will be announced upon acceptance to the program

Field Trips

**June 17-July 22, 2026,
Wednesdays, times TBA**

**End of Summer
Celebration & Overnight
in the Aquarium**

Friday, July 31-Saturday, August 1, 2026



**Monterey Bay
Aquarium**

ESSENTIAL JOB FUNCTIONS

Interpret animals and exhibits and share stories with visitors while stationed at different spots throughout the Aquarium.

RESPONSIBILITIES

- Attend your specified Monterey Bay Aquarium volunteer guide shift, and make up missed shifts by substituting on another shift
- Communicate effectively with guests in noisy and crowded conditions
- Demonstrate interest in the guest by being friendly, courteous, enthusiastic, and sincere
- Respond to questions from guests, volunteers, and staff in a clear, understandable manner
- Be comfortable saying "I don't know" instead of giving inaccurate or questionable information
- Assist Guest Experience during emergency conditions following the Aquarium's emergency procedures
- Adhere to Aquarium dress code and behavioral guidelines

QUALIFICATIONS/SKILLS

- Mature work habits (punctuality, open communication, accountability)
- Task- and detail-oriented
- Respectful, responsible, and committed
- Comfortable working with special groups, young children, and crowds
- Desire to update and increase their knowledge and interpretive skills
- Able to work both as a team member and independently with minimal supervision

TYPICAL PHYSICAL DEMANDS

- Stand at various exhibits during shift, lasting up to five hours (accommodations available)
- Walk on uneven terrain and potentially wet surfaces in crowded conditions
- Keep hands in cold water for up to 30 minutes at a time while safely handling algae and invertebrate animals at the Aquarium touch pools

EQUIPMENT

- Safely operate all equipment associated with the Volunteer Guide Program, which may include carrying props.